

City of Oxford Swimming Club

Code of Conduct for parents/guardians



As a parent/guardian of a club member we understand you have the right to:

- Be assured that your child is safeguarded during their time with us.
- Know how to access our club policies, rules and procedures.
- Know who the Welfare Officer is and how to contact them.
- Know that any concerns about your child's welfare will be listened to and responded to.
- Know what qualifications and training those with responsibility for your child have.
- Be informed of problems or concerns relating to your child, where appropriate.
- Know the procedure should your child be involved in an accident or become injured.
- Provide your consent or otherwise for photography and trips away.
- Make a complaint to the club committee or Welfare Officer (as appropriate).

As a parent/guardian of a club member we expect you to:

Essentials

- 1 Make sure your child has the right kit for training and competitions as well as enough food and drink.
- 2 Ensure your child arrives to sessions on time and is picked up promptly.
- 3 Inform us if you're running late to collect your child or if your child is going home with someone else.
- 4 Complete all consent, contact and medical forms and update us straight away if anything changes.
- 5 Maintain a good relationship with your child's coach or teacher.
- 6 Tell us if you wish to talk to us about any concerns regarding your child. We will arrange a mutually convenient time so you can talk to us.
- 7 Not enter poolside or interrupt training or competitions unless in an emergency situation.

Behaviour

- 1 Remember that children get a wide range of benefits from participating in one of our sports, like making friends, getting exercise and developing skills. It's not all about wins and losses.
- 2 Behave positively as a spectator at training or competitions and treat others with respect.
- 3 Give encouragement to your child and tell them when they've done well and provide support when they are struggling.
- 4 Respect and celebrate difference in our club or activity and not discriminate against anyone else on the grounds of gender, race, sexual orientation, faith or ability.
- 5 Respect the children and adults competing for other teams at competitions.
- 6 Respect the committee members, coaching and teaching team and all volunteer helpers at the club.
- 7 Understand that the use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated by the club.
- 8 Understand that poor behaviour may result in the club taking disciplinary action against you. Any behaviour which alleges a criminal offence will be reported to police by the club.
- 9 Use social media appropriately in relation to club activities and not post comments or photographs on social networking sites or in text messages that are abusive, discriminatory, are harmful to the club or breach rules on child safeguarding. Any such comments or photographs may be used as evidence in investigations under the disciplinary policy.
- 10 Talk to your child and ensure they understand the rules of the club and the sport.
- 11 Ensure your child understands their Code of Conduct.
- 12 Report any changes in the state of the child's health to the coach prior to coaching sessions and to the Membership Secretary in writing (email).
- 13 Ensure the club has up to date contact details for parents/guardians and any alternative emergency contacts and complete any consent forms and medical forms required.
- 14 Inform a member of the committee or coaching staff if there is an unavoidable problem, I/we will be late or if my child is being collected by someone else. *Parents of children who are 8 years of age or under MUST be present throughout the child's session.*
- 15 Inform the coach before a session/meet if my/our child is to be collected early and if so by whom.
- 16 Tell the club committee or coach if you wish to talk to us about any concerns regarding my/our child. We will arrange a mutually convenient time so you can talk to us.
- 17 Show appreciation and support my/our child and all the team members, tell them when they have done well and support them when they are struggling.
- 18 Support the club coaches and committee appropriately and raise any concerns I/we have in an appropriate manner.

19 Raise any concerns about the welfare or safety of a child in accordance with Swim England's safeguarding policy, Wavepower 2020-2023.

Breaches of this Code of Conduct may result in disciplinary action being taken against you by the club committee. Continued issues and repeated breaches may result in parents/ guardians being asked not to attend the club, something we never want to do.

Signature of parent/guardian

Print name

Date

If you have any concerns regarding the welfare of a swimmer please tell the welfare team.
The club's Lead Welfare Officer is Su Bird
She can be contacted on coscwelfareofficer@gmail.com